



New and improved eOrdering: a smarter way to order ACUVUE® Brand Contact Lenses



INTRODUCTION

New and improved eOrdering: a smarter way to order ACUVUE® Brand Contact Lenses

Your user guide to ordering ACUVUE® online

Welcome to our new and improved eOrdering site. It's designed with you in mind, delivering everything you asked for and more. This guide will take you through the new website step by step. But first, here's what you can expect from eOrdering.

Improvements and benefits

- eOrdering is compatible with desktop and mobile devices. That means you can access your account in-practice or on the go, 24 hours a day, 7 days a week.
- Smarter and faster than our previous website, eOrdering is easy to use and simple to navigate.
- Enjoy effortless ordering thanks to our improved 'smart selection' which saves you time by retaining your previous product selections.
- Complete access to order history and back-order email alerts are the perfect partner to your personal records.
- Links to comprehensive ACUVUE® Brand product information and professional website for in-depth descriptions, should you need them.

Registering and logging in

- Returning users can login to the new eOrdering site using their existing username and password.
- First time users will need to register on the eOrdering homepage.
- For additional support, please contact our Customer Service Team on **8060 1200**.

ACCESSING THE WEBSITE

www.order.acuvue.dk

Existing users can log in here. Your existing username and password will remain the same

If you are a first time user you will need to create a login and password by clicking 'Register'



HOW TO PLACE AN ORDER

THE ORDER SCREEN EXPLAINED

Click here to access
the order menu

Welcome GB ECP Admin 1

MY BASKETS 149 LOGOFF

Johnson & Johnson
Vision Care

Home Order Contact Lenses Order History My Account

Ship to Office Orders

Spherical

- ACUVUE® ADVANCE®
- 1-DAY ACUVUE® MOIST®
- ACUVUE® 2®
- ACUVUE® OASYS®
- 1-DAY ACUVUE® TruEye®

Toric

- ACUVUE® ADVANCE® for ASTIGMATISM
- ACUVUE® OASYS® for ASTIGMATISM
- 1-DAY ACUVUE® MOIST® for ASTIGMATISM

Ship to Patient Orders

Patient Management

- Place a Patient Order / Manage Patient Info
- Search for Patient Order History

Legal

- Privacy Policy
- Legal Notice
- Cookie Policy
- Terms and Conditions

Resources

- Professional
- Consumer
- The Vision Care Institute®
- ACUVUE® Return Policy
- Product Tech Specs

Help

- About Us
- Contact Us
- FAQs



From this screen you can order your lenses by clicking on the product you would like.

SELECT YOUR PRODUCT

Welcome GB ECP Admin 1 | MY BASKETS 149 | LOGOFF

MATT SMITH | 6051054

Home Order Contact Lenses Order History My Account

1-DAY ACUVUE® TruEye®

Single Order Quicksheet

Order Type

Revenue Trials Start Here

Reset Form

Description Lens Details

1-DAY ACUVUE® TruEye®

Product Description
The only daily disposable shown to be comparable to no lens wear.¹

1-DAY ACUVUE® TruEye® is designed to maintain the eye's ocular environment, thanks to its unique combination of properties: HYDRACLEAR® 1 Technology delivers a highly wettable, ultra smooth lens for comfort comparable to wearing no lens at all¹, a silicone hydrogel material for 100% oxygen performance,² and a Class 1 UV-blocker to help protect against the transmission of harmful UV rays.* 9 out of 10 wearers tell us that handling is easy and 10 out of 10 neophytes tell us removal is easy³.

Parameters
8.5 mm base curve/14.2 mm diameter
9.0 mm base curve/14.2 mm diameter
[See more](#)

Wear and recommended replacement schedule
Daily wear, 1-day replacement

* All ACUVUE® Brand Contact Lenses have Class 1 or Class 2 UV-blocking to help provide protection against transmission of harmful UV radiation to the cornea and into the eye. UV-absorbing contact lenses are NOT substitutes for protective UV-absorbing eyewear.

The new site uses Intelligent Selection, a tool which remembers your order history and assists you in reordering your contact lenses.

Once you have selected what you need, click 'Add to Basket'

VIEW BASKET

Welcome GB ECP Admin 1

MY BASKETS 149 LOGOFF

Home Order Contact Lenses Order History My Account

1-DAY ACUVUE MOIST

1-DAY ACUVUE MOIST

Description Lens Details

1-DAY ACUVUE MOIST

Product Description

1-DAY ACUVUE MOIST features our exclusive LACREON Technology, which provides exceptional comfort for your patients from morning to night. It permanently embeds a moisture-rich wetting agent so patients experience exceptional comfort that won't blink away. 100% of the wetting agent is still in the lens at the end of the day, when your patients' eyes are tired and need it most.¹ 1-DAY ACUVUE MOIST also helps to reduce UV exposure with Class 2 UV-blocking* and is ideal for allergy sufferers.^{2,3} Wearers report high levels of satisfaction with the handling of 1-DAY ACUVUE MOIST⁴

Parameters

8.5 mm base curve/14.2 mm diameter
9.0 mm base curve/14.2 mm diameter
[See more](#)

Wear and recommended replacement schedule

Daily wear, 1-day replacement

Single Order Quickstart

Order Type Revenue

Current Shopping Basket 295 6051054

- View Basket
- Checkout
- Empty Basket

Shopping Basket Summary

71 REVENUE Multipack(s)
78 DIAGNOSTIC Multipack(s)

Other Open Baskets

My Open Baskets

Reset Form

Click on 'MY BASKETS' then 'View Basket' to review your order

SHOPPING BASKET

Here you can find a summary of your order

Welcome GB ECP Admin 1 MY BASKETS 149 LOGOFF

Johnson & Johnson Vision Care [Home](#) [Order Contact Lenses](#) [Order History](#) [My Account](#) MATT SMITH 6051054

Shopping Basket

Welcome to your shopping basket. Here you can view, modify and/or delete your items. If you are satisfied with the contents/quantities in your basket, press the **"Proceed to Checkout"** button to complete your order.

[Expand All \(+\)](#) | [Collapse All \(-\)](#)

| | | |
|--|----------------------------------|----|
| | ▶ 1-DAY ACUVUE® TruEye® | 2 |
| | ▶ 1-DAY ACUVUE® MOIST® | 84 |
| | ▶ ACUVUE® ADVANCE® | 7 |
| | ▶ ACUVUE® OASYS® for ASTIGMATISM | 56 |

[Empty Basket](#)

Product Totals:

- 71 REVENUE Multipack(s)
- 78 DIAGNOSTIC Multipack(s)

[Checkout Later](#) [Proceed to Checkout](#)

Here you can review your order - when you are ready - click 'Proceed to Checkout'

CHECKOUT

Click continue to move to the next stage

Welcome GB ECP Admin 1

MY BASKETS 149 LOGOFF

MATT SMITH 6051054

Checkout

Placed By*

GB ECP Admin 1
40 characters max

Delivery Options

Standard Delivery Free

Payment Information

Purchase Order # (Optional)

35 characters max

Account Billing

Notification Preferences

Yes, I would like to receive an email notifying me that my web order has shipped.

Yes, I would like to receive an email notifying me of any 'Out of Stock' items on my web order.

Notifications are in PDF format. You will need Adobe® Reader® to download your order notifications. To download Adobe® Reader® free of charge, [click here](#).

Email Confirmation**

100 characters max

** Note: Email address is only required if an email option is selected above. Changes to the notification methods will only be used for this order. To make these changes permanent, please visit the 'Change User Settings' section.

Product Totals:
71 REVENUE Multipack(s)
78 DIAGNOSTIC Multipack(s)

Estimated Arrival Date:
Sat, July 12, 2014

* Required fields

Here you can add a reference. Add your name to track who placed the order.

By clicking here you can receive notification if any of your order is out of stock, and also receive a 'Automatic Shipping Notice' when your order dispatches from us.

REVIEW YOUR ORDER

Click here to finish your order

Checkout

Placed By: GB ECP Admin 1

Account Information

\$HIP TO: 6051054
MATTHEW LAVINSON 7295
ST ANTHONYS ROAD DEPUY UK
LEEDS LS11 8DT

BILL TO: 6051040
DEPUY INTERNATIONAL LTD
BEESTON LS11 8DT

Delivery Options

Standard Delivery: Free - Shipment arrives by Sat, July 12, 2014

Payment Information

Account Billing

Notification Preferences

Yes, I would like to receive an email notifying me that my web order has shipped.

Yes, I would like to receive an email notifying me of any 'Out of Stock' items on my web order.

Email: tajmera@visus.jnj.com

Product Totals:

71 REVENUE Multipack(s)
78 DIAGNOSTIC Multipack(s)

Estimated Arrival Date:
Sat, July 12, 2014

Buttons: Edit Order, Finish Order

Your Order

| TYPE | PRODUCT | UNIT | QTY | COMMENT/PATIENT NAME |
|------|--|---------|-----|----------------------|
| | 1-DAY ACUVUE® TruEye® | | | |
| REV | 1-DAY ACUVUE® TruEye® 9.0 SPH: -0.50 | 90 pack | 2 | |
| | 1-DAY ACUVUE® MOIST® | | | |
| DIA | 1-DAY ACUVUE® MOIST® 8.5 SPH: -0.50 | 10 pack | 78 | |
| REV | 1-DAY ACUVUE® MOIST® 9.0 SPH: -0.50 | 90 pack | 6 | |

Confirmation of shipping address and billing information. Also includes details of delivery options

Quick view of complete order

YOUR ORDER IS PLACED

Welcome GB ECP Admin 1 MY BASKET LOGOFF

MATT SMITH 6051054

Home Order Contact Lenses Order History My Account

Checkout

Thank you for your business Your order # is: **2001835364**

Placed By: GB ECP Admin 1

Order Date: Mon, July 07, 2014

Account Information

| | |
|--|---|
| SHIP TO: 6051054 MATTHEW LAVV SON 7295 ST ANTHONYS ROAD DEPUY UK LEEDS LS11 8DT | BILL TO: 6051040 DEPUY INTERNATIONAL LTD BEESTON LS11 8DT |
|--|---|

Delivery Options

Standard Delivery: Free - Shipment arrives by Sat, July 12, 2014

Payment Information

Account Billing

Notification Preferences

Yes, I would like to receive an email notifying me that my web order has shipped.

Yes, I would like to receive an email notifying me of any 'Out of Stock' items on my web order.

Email: tajmera@visus.jnj.com

Your Order

| TYPE | PRODUCT | UNIT | QTY | COMMENT/PATIENT NAME |
|-----------------------|--|---------|-----|----------------------|
| 1-DAY ACUVUE® TruEye® | | | | |
| REV | 1-DAY ACUVUE® TruEye® 9.0 SPH: -0.50 | 90 pack | 2 | |
| 1-DAY ACUVUE® MOST® | | | | |
| DIA | 1-DAY ACUVUE® MOST® 8.5 SPH: -0.50 | 10 pack | 78 | |
| REV | 1-DAY ACUVUE® MOST® 9.0 SPH: -0.50 | 90 pack | 6 | |

Product Totals:
71 REVENUE Multipack(s)
78 DIAGNOSTIC Multipack(s)

Estimated Arrival Date:
Sat, July 12, 2014

[Print](#)



On this screen you will find details of your order number and your estimated delivery date.

HELPFUL HINTS



To always receive Out of Stock notification, or Automatic Shipping Notices, please click 'My Account' at the top of the page and choose 'Notifications' to get to the screen below:

Welcome GB ECP Admin 1 MY BASKETS LOGOFF

Johnson & Johnson
Vision Care MATT SMITH ▾ 6051054

Home Order Contact Lenses ▾ Order History ▾ My Account ▾

Change User Settings

Enter your changes below and click the "Save" button when finished.

Notification Preferences

Yes, I would like to receive an email notifying me that my order has shipped.

Yes, I would like to receive an email notifying me of any "Out of Stock" items.

Notifications are in PDF format. You will need Adobe® Reader® to download your order notifications. To download Adobe® Reader® free of charge, [click here](#)

| | | |
|---|---|---|
| <p>Legal</p> <ul style="list-style-type: none"> Privacy Policy Legal Notice Cookie Policy Terms and Conditions | <p>Resources</p> <ul style="list-style-type: none"> Professional Consumer The Vision Care Institute® ACUVUE® Return Policy Product Tech Specs | <p>Help</p> <ul style="list-style-type: none"> About Us Contact Us FAQs |
|---|---|---|

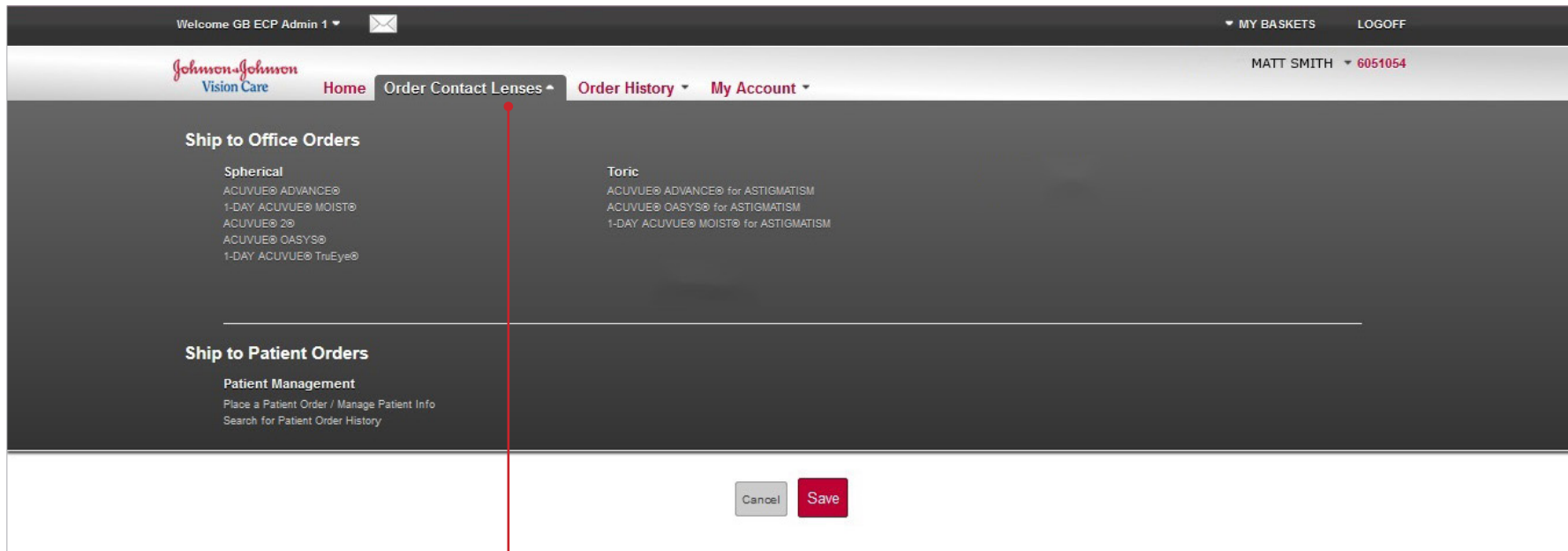


PATIENT MANAGEMENT

PATIENT MANAGEMENT

Through Patient Management you can:

- Add a patient
- Update a patient (prescription, address etc.)
- Cancel a patient
- Trigger a patient order



Click on 'Order Contact Lenses' at the top of the screen to access Patient Management.

PATIENT MANAGEMENT

Welcome GB ECP Admin 1
MY BASKETS LOGOFF

Home Order Contact Lenses ▾ Order History ▾ My Account ▾
MATT SMITH ▾ 6051054

Patient Management

Welcome to Patient Management
Create an order for a patient

Select a Patient

| | |
|--|---|
| <p>Existing Patient</p> <p>Patient ID* <input style="width: 80%;" type="text"/></p> <p style="text-align: center;">OR</p> <p>Surname* <input style="width: 80%;" type="text"/></p> <p style="text-align: center;"><input type="button" value="Search"/></p> | <p>Add New Patient</p> <p>First Name* <input style="width: 80%;" type="text"/></p> <p>Surname* <input style="width: 80%;" type="text"/></p> <p style="text-align: center;"><input type="button" value="Continue"/></p> |
|--|---|

List Patients



You can search by either your Patient ID, or simply press 'All' to show your entire patient base. To edit or trigger a patient, click 'Select' next to the selected patient record

CHANGING YOUR PATIENT RECORD

Click here to
cancel a patient

Edit a patient's details
such as name etc.

Welcome GB ECP Admin 1

MY BASKETS LOGOFF

MATT SMITH 6051054

Home Order Contact Lenses Order History My Account

Patient Management

Patient Overview

Patient Information

Patient ID:
PG00313508

Deactivate Patient

JAMIE ABOUT

TEST

TEST

TW13 8TQ, TEST

Edit Patient

Patient's Prescription Information

Ship To: Patient

Order Type: Manual

CURRENT RX:

R: ACUVUE OASYS 8.4 | SPH: +2.00 UNIT: 6 Pack | QTY: 1

L: ACUVUE OASYS 8.4 | SPH: +2.00 UNIT: 6 Pack | QTY: 1

Back Edit Prescription Trigger Order

Change your patient's prescription,
or change from trigger to
automatic shipment etc.

Click here to trigger
a patient order

SUMMARY

New and improved eOrdering: a smarter way to order ACUVUE® Brand Contact Lenses

Now you have all the tools and information you need, we invite you to try our new and improved eOrdering site. It's the simpler, smarter, faster way to order your lenses in-practice or on the go.



If you have any questions, or would like help registering, please contact our Customer Service Team on 8060 1200.

Happy eOrdering!

Some of the screen shots are for illustration purposes only. Johnson & Johnson Vision Care.

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